



TRAINING POLICY

1. Classes need to be paid for prior to the commencement of the 1st training session, for which you are registered.
2. Refunds for classes will be given if the request is received 24 hours or more, before the class start time. No refunds will be given for requests received within 24 hours before the class starts or after the classes have begun.
3. Make-up classes are not typically available for missed classes. If arrangements are made in advance, we may be able to meet 15 minutes before the next class time to go through what was missed.
4. If your dog is sick, please do not bring him or her to the class. You are encouraged to come to the class without your dog to see what is covered for that day.
5. Thank Dog You're Here reserves the right to dismiss a dog from the class who is showing aggression or extreme nervousness towards people or other dogs. In this situation, private sessions may be recommended. Please be sure to disclose any aggressive tendencies that your dog may have prior to registering for the course. In most cases we can create enough distance to calm your dog and maintain control, so you can stay and get the most from the classes
6. Dogs must be brought to the classes on a leash and properly fitting collar. Please check that your collar and leash is in good order with no fraying or wear and tear.
7. You must clean up after your dog - please bring poo bags with you.
8. Do not allow your dog to meet other dogs in the class, prior to permission being given by the instructor of the class. Please keep a distance of at least 2-3 metres between each dog.
9. Children are welcome to attend the classes and get involved with the training. However, it is your responsibility to supervise your own child and still be able to devote your attention to the class.
10. Please ensure you wear appropriate, enclosed shoes, sunblock, hat and comfortable clothes that won't wave around and distract your dog.